

Introduction

Welcome to Miracle Knowledge. We are committed to protecting your personal information and your right to privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website **miracleknowledge.in** and use our services.

By accessing or using our platform, you agree to the terms outlined in this Privacy Policy. If you do not agree with our policies and practices, please do not use our services.

Information We Collect

Personal Information

We collect the following types of personal information:

- Account Information: Name, email address, password (encrypted)
- Profile Data: User preferences, saved articles, reading history
- Communication Data: Messages sent through contact forms
- Authentication Data: Login credentials and verification codes

Automatically Collected Information

- Usage Data: Pages viewed, time spent, navigation patterns
- Device Information: Browser type, IP address, operating system

How We Use Your Information

We use the collected information for the following purposes:

© Service Delivery

Provide, maintain, and improve our educational content platform

i Account Management

Create and manage your user account, authenticate access

Communication

Send important updates, newsletters, and respond to inquiries

Data Security

We implement industry-standard security measures to protect your personal information:

Password Encryption: All passwords are hashed using bcrypt

SSL/TLS Encryption: Secure data transmission using HTTPS

Two-Factor Authentication: OTP verification for sensitive actions

Regular Security Audits: Continuous monitoring and updates

Cookies & Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience:

- Essential Cookies: Required for authentication and core functionality
- Preference Cookies: Remember your settings and preferences

You can control cookie preferences through your browser settings. Note that disabling certain cookies may affect site functionality.

Third-Party Services

We may share information with trusted third-party service providers:

- Authentication Services: NextAuth.js for secure user authentication
- Email Services: For sending verification codes and notifications
- Analytics Providers: To understand usage patterns (anonymized data)
- Hosting Services: For secure data storage and platform hosting

These providers are contractually obligated to protect your information and use it only for the services they provide to us.

Your Privacy Rights

You have the following rights regarding your personal information:

Access

View your personal data we have collected

Correction

Update or correct inaccurate information

Deletion

Request deletion of your account and data

Portability

Export your data in a readable format

To exercise these rights, please visit <u>miracleknowledge.in</u> contact us at <u>contact@miracleknowledge.in</u>

Data Retention

We retain your personal information only as long as necessary:

- Active Accounts: Data retained while your account is active
- Account Deletion: Data permanently deleted within 30 days of account deletion
- Legal Requirements: Some data may be retained longer if required by law
- Anonymized Data: Aggregated, non-identifiable data may be retained indefinitely

Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for legal, regulatory, or operational reasons. We will notify you of significant changes by:

· Updating the "Last Updated" date at the top of this policy

Your continued use of our platform after changes are posted constitutes acceptance of the updated policy.

Contact Us

If you have questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact us:

Email: contact@miracleknowledge.in

Website: www.miracleknowledge.in

Response Time: We aim to respond within 48 hours

Last Updated: October 8, 2025